

NEMS market research

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Measuring and Understanding Public Opinion:

GP Appointments

June 2017



This public opinion data has been collected and analysed by NEMS from a survey of representative sample of UK adults conducted through NEMS Market Research's telephone omnibus, a national survey of 1000 adults conducted every week.

More details of our omnibus service can be found at:

<http://www.nemsmr.co.uk/omnibus/default.aspx>

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GP Appointments

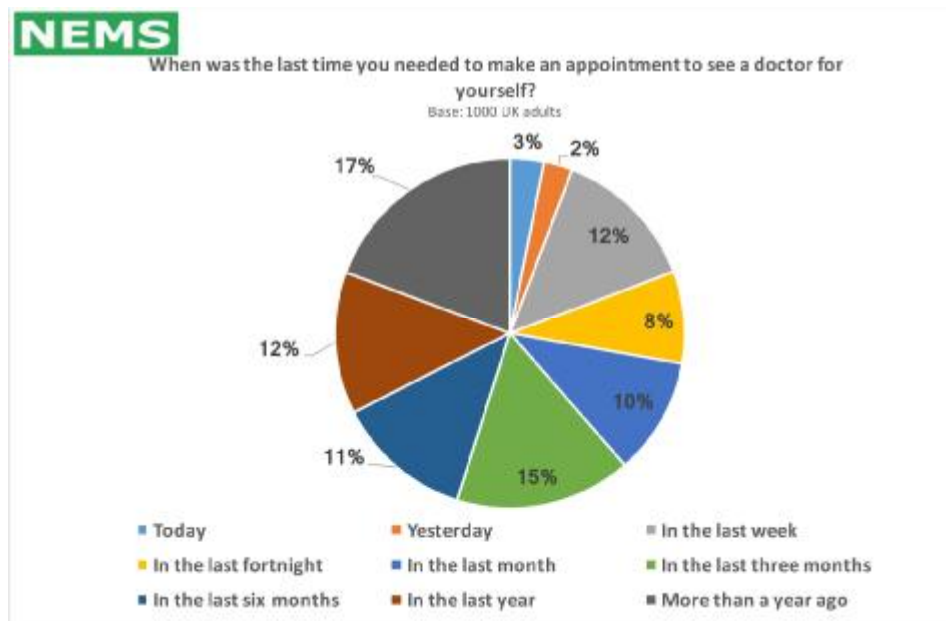
SPEED READ

- 41% of population were last able to get an appointment to see a doctor within one day.
- However, 7% had to wait in excess of two weeks
- Two thirds of us think that doctors' surgeries being open 7 days a week would be a good idea.

When did you last need to make an appointment to see a doctor

More than 17% of the adult population have not needed to make an appointment to see a doctor in the last year, this increases to 24% among men.

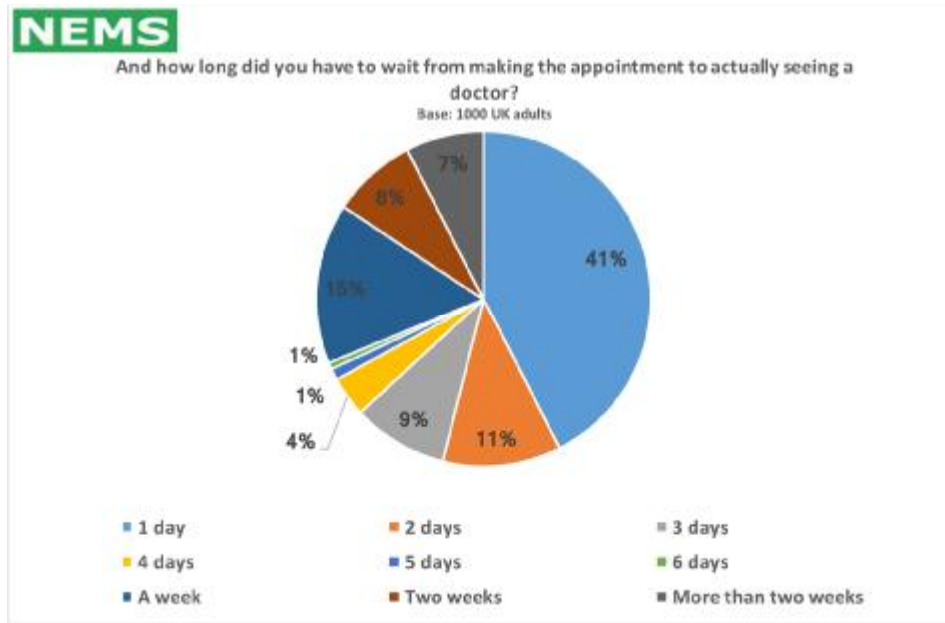
At the other end of the scale, 3% of population made an appointment on the day we conducted the survey. In between these two time periods, 12% of adults have made an appointment in the last week, 8% in the last fortnight and 10% in the last month.



Speed of getting an appointment

Despite all the publicity in the media about how difficult it is to get to see a doctor, this is not borne out by our research, in fact more than half the population (52%) had to wait no more than two days (41% managed to see a doctor within one day).

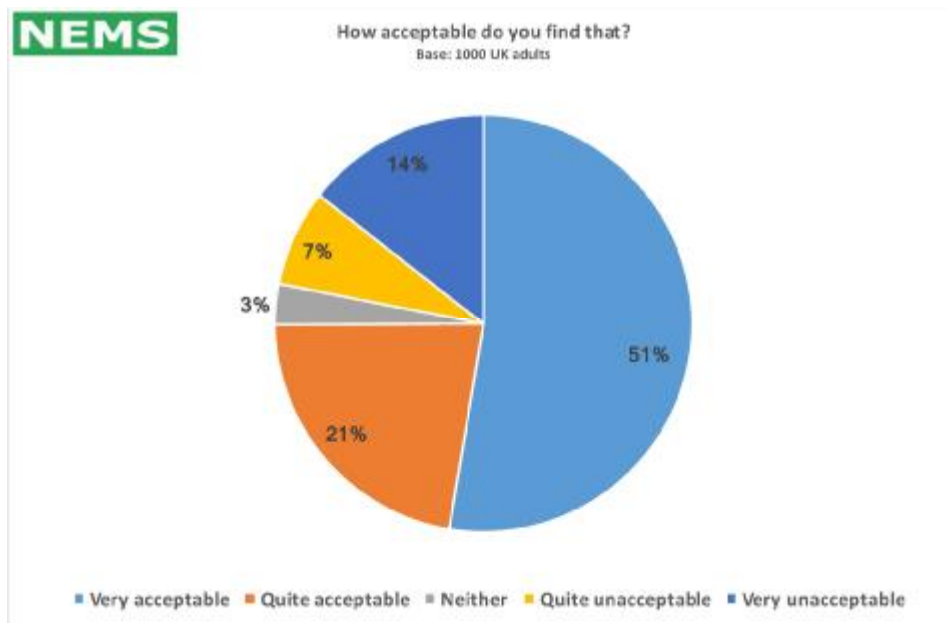
Nevertheless, 15% of the population claim that they had to wait a week, 8% had to wait up to two weeks and an unfortunate 7% of adults had to wait more than two weeks.



Acceptability of waiting times

Given that most people only have to wait one or two days for an appointment it is no real surprise to find that 51% of the population consider the length of time they had to wait was very acceptable and 21% considered it to be quite acceptable.

However, this still left 14% of adults describing their wait as very unacceptable and 7% stating that it was quite unacceptable.

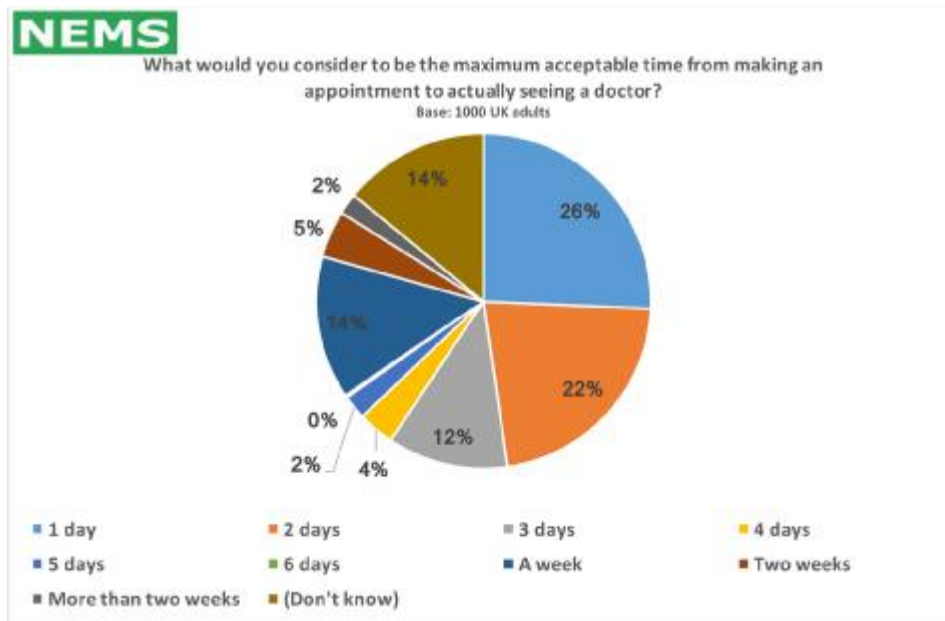


Maximum acceptable waiting time

As most people (52%) only have to wait one or two days before seeing a doctor, most people (48%) also consider waiting one or two days as being acceptable.

A further 12% would accept having to wait three days.

Expectations are modest for not an inconsiderable number of people, for example 14% of the population would accept waiting up to a week and 5% would accept waiting up to two weeks before being able to see a doctor.

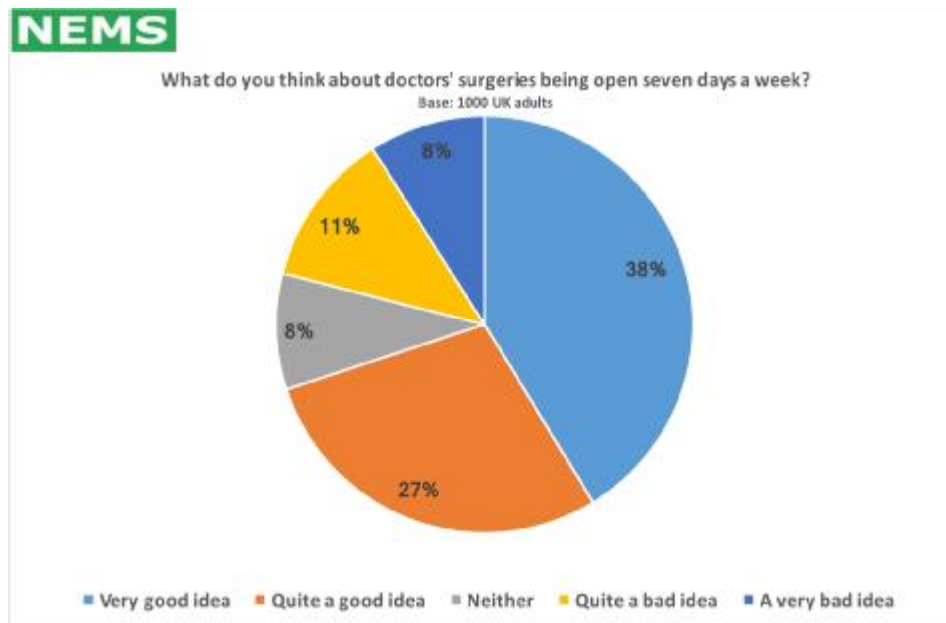


Opinion towards doctors' surgeries being open 7 days a week

Two thirds of us (65%) think that doctors' surgeries being open 7 days a week would be a good idea – drilling down we can see that 38% of the population think it is a very good idea and another 27% of the population consider it to be quite a good idea.

Conversely 8% of adults think that it would be a very bad idea and another 11% think it would be quite a bad idea.

8% of the population are sitting on the fence and are unsure.



Weighted:

GP Appointments

June 2017

	Total	Male	Female	16-34	35-54	55+	ABC1	C2	DE	Made an appointment to see a doctor at Q01	Not needed to make an appointment at Q01											
Q01 When was the last time you needed to make an appointment to see a doctor for yourself?																						
Today	2.8%	28	2.3%	11	3.3%	17	3.8%	12	1.3%	5	3.5%	11	2.5%	13	2.2%	5	4.0%	10	3.2%	28	0.0%	0
Yesterday	2.4%	24	2.9%	14	2.0%	10	2.0%	6	2.0%	7	3.2%	10	2.3%	12	2.0%	5	2.9%	7	2.7%	24	0.0%	0
In the last week	12.1%	121	7.1%	34	16.8%	87	10.7%	35	12.4%	43	13.3%	43	11.7%	58	8.1%	20	16.8%	44	13.4%	121	0.0%	0
In the last fortnight	7.7%	77	8.6%	41	7.0%	36	8.5%	28	6.0%	21	8.8%	29	7.5%	37	7.8%	19	8.2%	21	8.6%	77	0.0%	0
In the last month	9.8%	98	9.3%	45	10.1%	53	6.5%	21	11.5%	40	11.1%	36	9.9%	49	9.2%	23	9.9%	26	10.8%	98	0.0%	0
In the last three months	14.7%	147	15.5%	75	13.9%	72	14.0%	46	15.0%	52	15.0%	49	16.0%	79	14.4%	35	12.4%	32	16.3%	147	0.0%	0
In the last six months	11.4%	114	9.9%	48	12.8%	66	10.9%	36	10.0%	35	13.4%	44	12.5%	62	11.0%	27	9.8%	26	12.6%	114	0.0%	0
In the last year	11.9%	119	10.4%	50	13.3%	69	11.7%	38	15.7%	54	8.1%	27	11.8%	58	13.3%	33	10.8%	28	13.2%	119	0.0%	0
More than a year ago	17.4%	174	23.9%	115	11.4%	59	18.3%	60	19.8%	69	14.0%	46	18.8%	93	19.9%	49	12.3%	32	19.3%	174	0.0%	0
(Don't know / can't remember)	5.9%	59	5.9%	28	5.9%	30	8.4%	27	4.3%	15	5.0%	16	3.7%	18	9.4%	23	6.7%	18	0.0%	0	60.2%	59
(Refused)	3.9%	39	4.2%	20	3.6%	19	5.3%	17	1.9%	7	4.6%	15	3.3%	16	2.7%	7	6.1%	16	0.0%	0	39.8%	39
Weighted base:	1000	482	518	327	347	327	495	245	260	902	98											
Sample:	1000	500	500	196	404	400	550	211	239	910	90											

Median score (days):

Q02 And how long did you have to wait from making the appointment to actually seeing a doctor?

Those who have needed to make an appointment to see a doctor at Q01

1 day	40.6%	366	37.9%	164	43.0%	202	42.3%	119	39.9%	130	39.7%	117	36.8%	169	41.9%	90	47.0%	106	40.6%	366	0.0%	0
2 days	10.9%	98	13.1%	57	8.9%	42	11.4%	32	9.3%	30	12.2%	36	11.8%	54	12.2%	26	7.7%	17	10.9%	98	0.0%	0
3 days	8.8%	79	9.9%	43	7.8%	37	9.5%	27	8.1%	26	8.9%	26	7.6%	35	11.0%	24	9.1%	21	8.8%	79	0.0%	0
4 days	3.7%	33	3.0%	13	4.4%	21	0.3%	1	5.0%	16	5.5%	16	3.1%	14	3.7%	8	5.0%	11	3.7%	33	0.0%	0
5 days	1.1%	10	1.6%	7	0.6%	3	0.9%	3	0.8%	3	1.5%	4	0.9%	4	1.9%	4	0.7%	1	1.1%	10	0.0%	0
6 days	0.6%	5	1.0%	5	0.2%	1	1.0%	3	0.7%	2	0.1%	0	1.1%	5	0.1%	0	0.0%	0	0.6%	5	0.0%	0
A week	14.8%	134	14.2%	62	15.4%	72	17.5%	49	13.5%	44	13.7%	40	17.1%	79	14.5%	31	10.4%	24	14.8%	134	0.0%	0
Two weeks	7.8%	71	7.3%	32	8.3%	39	7.4%	21	8.1%	26	7.9%	23	9.4%	43	4.9%	11	7.4%	17	7.8%	71	0.0%	0
More than two weeks	7.2%	65	6.4%	28	7.9%	37	6.5%	18	8.6%	28	6.2%	18	7.3%	34	7.6%	16	6.4%	15	7.2%	65	0.0%	0
(Don't know / can't remember)	4.6%	41	5.5%	24	3.7%	17	3.2%	9	6.0%	19	4.3%	13	4.8%	22	2.3%	5	6.3%	14	4.6%	41	0.0%	0
Median:	2	2	2	2	2	2	2	3	3	2	2	2	2	2	2	2	2	2	2	2	0	0
Weighted base:	902	433	469	282	325	295	460	216	226	902	0											
Sample:	910	456	454	172	378	360	509	190	211	910	0											

Omnibus Data Tabulations GP Appointments

Weighted:

	Total	Male	Female	16-34	35-54	55+	ABC1	C2	DE	Made an appointment to see a doctor at Q01	Not needed to make an appointment at Q01											
Mean score: [Very acceptable = 2, Quite acceptable = 1, Neither = 0, Quite unacceptable = -1, Very unacceptable = -2]																						
Q03 How acceptable did you find that?																						
<i>Those who have needed to make an appointment to see a doctor at Q01</i>																						
Very acceptable	50.6%	456	51.4%	223	49.8%	234	56.6%	160	48.0%	156	47.7%	141	50.4%	232	48.1%	104	53.3%	120	50.6%	456	0.0%	0
Quite acceptable	21.4%	193	22.0%	95	20.9%	98	19.1%	54	21.2%	69	23.9%	71	22.1%	102	21.4%	46	20.1%	45	21.4%	193	0.0%	0
Neither	3.0%	27	2.5%	11	3.6%	17	3.6%	10	1.5%	5	4.3%	13	3.3%	15	3.2%	7	2.4%	5	3.0%	27	0.0%	0
Quite unacceptable	7.2%	65	7.6%	33	6.8%	32	5.7%	16	7.4%	24	8.3%	25	7.1%	33	7.7%	17	6.9%	16	7.2%	65	0.0%	0
Very unacceptable	13.9%	125	11.6%	50	16.0%	75	11.7%	33	17.6%	57	11.9%	35	13.5%	62	16.2%	35	12.4%	28	13.9%	125	0.0%	0
(Don't know)	3.9%	35	4.9%	21	3.0%	14	3.3%	9	4.3%	14	4.0%	12	3.6%	17	3.4%	7	4.9%	11	3.9%	35	0.0%	0
<i>Mean:</i>		<i>0.91</i>		<i>0.99</i>		<i>0.84</i>		<i>1.07</i>		<i>0.78</i>		<i>0.91</i>		<i>0.92</i>		<i>0.80</i>		<i>1.00</i>		<i>0.91</i>		<i>0.00</i>
Weighted base:		902		433		469		282		325		295		460		216		226		902		0
Sample:		910		456		454		172		378		360		509		190		211		910		0

Median score (days):

Q04 What would you consider to be the maximum acceptable waiting time from making an appointment to actually seeing a doctor?

1 day	25.7%	257	23.1%	111	28.1%	145	22.2%	73	28.6%	99	26.0%	85	22.0%	109	27.2%	67	31.4%	81	26.8%	242	14.9%	15
2 days	22.1%	221	21.2%	102	22.9%	118	18.7%	61	24.4%	85	22.9%	75	23.2%	115	22.7%	56	19.3%	50	23.3%	211	10.2%	10
3 days	11.6%	116	11.7%	57	11.5%	60	8.4%	27	12.3%	42	14.2%	46	12.2%	60	12.1%	30	10.1%	26	12.6%	114	2.9%	3
4 days	3.5%	35	5.2%	25	1.9%	10	7.1%	23	1.9%	7	1.6%	5	4.6%	23	4.3%	10	0.8%	2	3.9%	35	0.0%	0
5 days	2.3%	23	2.3%	11	2.4%	12	2.0%	6	2.7%	9	2.3%	8	3.4%	17	1.5%	4	1.1%	3	2.5%	23	0.6%	1
6 days	0.2%	2	0.2%	1	0.3%	1	0.0%	0	0.6%	2	0.1%	0	0.1%	1	0.1%	0	0.5%	1	0.3%	2	0.0%	0
A week	13.9%	139	13.5%	65	14.3%	74	15.1%	49	12.9%	45	13.8%	45	14.4%	71	15.2%	37	11.8%	31	14.2%	128	10.8%	11
Two weeks	4.5%	45	5.0%	24	4.1%	21	5.1%	17	6.2%	21	2.2%	7	4.9%	24	3.8%	9	4.6%	12	5.0%	45	0.5%	1
More than two weeks	2.0%	20	3.8%	18	0.4%	2	3.5%	12	1.4%	5	1.3%	4	3.0%	15	1.9%	5	0.4%	1	2.3%	20	0.0%	0
(Don't know)	14.1%	141	14.1%	68	14.1%	73	17.9%	59	9.0%	31	15.7%	51	12.3%	61	11.4%	28	20.1%	52	9.1%	82	60.2%	59
<i>Median:</i>		<i>3</i>		<i>3</i>		<i>3</i>		<i>3</i>		<i>3</i>		<i>2</i>		<i>3</i>		<i>2</i>		<i>3</i>		<i>3</i>		<i>2</i>
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90

Omnibus Data Tabulations GP Appointments

	Total	Male	Female	16-34	35-54	55+	ABC1	C2	DE	Made an appointment to see a doctor at Q01	Not needed to make an appointment at Q01											
Mean score: [Very good idea = 2, Quite good idea = 1, Neither = 0, Quite a bad idea = -1, Very bad idea = -2]																						
Q05 What do you think about doctors' surgeries being open seven days a week?																						
Very good idea	38.3%	383	39.5%	190	37.2%	193	42.2%	138	38.6%	134	34.0%	111	37.8%	187	43.1%	106	34.7%	90	40.0%	361	22.8%	22
Quite a good idea	26.6%	266	24.9%	120	28.2%	146	21.4%	70	30.4%	105	27.7%	91	27.2%	135	28.5%	70	23.6%	61	28.5%	257	9.1%	9
Neither	8.4%	84	9.6%	46	7.2%	37	8.5%	28	7.7%	27	9.0%	29	8.2%	41	7.8%	19	9.3%	24	8.7%	79	5.2%	5
Quite a bad idea	11.1%	111	11.5%	55	10.8%	56	9.6%	31	12.3%	43	11.3%	37	11.5%	57	10.2%	25	11.2%	29	11.2%	101	10.2%	10
A very bad idea	8.4%	84	7.3%	35	9.3%	48	9.5%	31	6.8%	24	8.9%	29	9.5%	47	5.0%	12	9.4%	24	8.7%	79	5.0%	5
(Don't know)	7.3%	73	7.2%	35	7.3%	38	8.7%	28	4.2%	14	9.1%	30	5.8%	29	5.5%	13	11.9%	31	2.9%	26	47.6%	47
Mean:		0.81		0.84		0.79		0.85		0.85		0.73		0.77		1.00		0.72		0.82		0.66
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90
SEX Sex of respondent																						
Male	48.2%	482	100.0%	482	0.0%	0	49.5%	162	49.7%	172	45.3%	148	48.6%	241	59.0%	145	37.2%	97	48.0%	433	49.8%	49
Female	51.8%	518	0.0%	0	100.0%	518	50.5%	165	50.3%	174	54.7%	179	51.4%	254	41.0%	101	62.8%	163	52.0%	469	50.2%	49
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90
AGE To ensure we get a representative sample, could I ask how old you are ?																						
16 to 24	15.1%	151	15.8%	76	14.5%	75	46.3%	151	0.0%	0	0.0%	0	14.7%	73	15.2%	37	15.8%	41	14.5%	131	20.8%	20
25 to 34	17.5%	175	17.8%	86	17.3%	90	53.7%	175	0.0%	0	0.0%	0	19.3%	96	18.1%	44	13.6%	35	16.7%	151	24.9%	24
35 to 44	18.4%	184	18.7%	90	18.0%	93	0.0%	0	53.0%	184	0.0%	0	20.6%	102	21.7%	53	11.0%	29	19.0%	172	12.4%	12
45 to 54	16.3%	163	17.0%	82	15.6%	81	0.0%	0	47.0%	163	0.0%	0	17.1%	85	17.1%	42	13.9%	36	17.0%	153	9.8%	10
55 to 64	13.1%	131	13.7%	66	12.5%	65	0.0%	0	0.0%	0	40.0%	131	14.1%	70	15.0%	37	9.4%	24	13.4%	120	10.6%	10
65 +	19.6%	196	17.0%	82	22.0%	114	0.0%	0	0.0%	0	60.0%	196	14.2%	70	13.0%	32	36.3%	94	19.4%	175	21.6%	21
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90
SEG Socio-economic group																						
A	2.8%	28	3.6%	17	2.2%	11	2.7%	9	3.2%	11	2.6%	9	5.7%	28	0.0%	0	0.0%	0	2.7%	25	4.0%	4
B	17.5%	175	18.0%	87	17.1%	88	18.6%	61	19.0%	66	14.7%	48	35.4%	175	0.0%	0	0.0%	0	18.4%	166	9.6%	9
C1	29.2%	292	28.4%	137	29.9%	155	30.2%	99	31.7%	110	25.4%	83	58.9%	292	0.0%	0	0.0%	0	29.9%	270	21.8%	21
C2	24.5%	245	30.0%	145	19.4%	101	25.0%	82	27.4%	95	21.0%	69	0.0%	0	100.0%	245	0.0%	0	23.9%	216	30.4%	30
D	11.8%	118	8.9%	43	14.5%	75	10.1%	33	14.6%	51	10.5%	34	0.0%	0	0.0%	0	45.4%	118	12.1%	109	9.0%	9
E	14.2%	142	11.2%	54	17.0%	88	13.3%	43	4.1%	14	25.7%	84	0.0%	0	0.0%	0	54.6%	142	13.0%	117	25.2%	25
(Refused)	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90

Weighted:

GP Appointments

June 2017

	Total	Male	Female	16-34	35-54	55+	ABC1	C2	DE	Made an appointment to see a doctor at Q01	Not needed to make an appointment at Q01											
EMP Which of the following best describes your current employment status ? [PR]																						
Working full-time (30+ hours a week)	41.8%	418	52.5%	253	31.8%	165	46.6%	152	61.0%	211	16.6%	54	46.8%	232	58.3%	143	16.5%	43	41.4%	374	44.9%	44
Part-time	16.8%	168	8.8%	42	24.2%	125	13.9%	45	20.7%	72	15.4%	50	18.8%	93	18.5%	45	11.3%	29	18.0%	162	5.3%	5
Not working - e.g. full-time student, not looking for work, unemployed (excluding retired / invalid)	10.5%	105	9.4%	45	11.5%	59	15.7%	51	11.6%	40	4.0%	13	9.5%	47	5.9%	15	16.5%	43	10.8%	98	6.8%	7
Not working (retired / invalid)	30.4%	304	29.0%	140	31.6%	164	21.8%	71	6.6%	23	64.1%	209	24.2%	120	16.7%	41	55.1%	143	29.0%	262	43.0%	42
(Refused)	0.7%	7	0.3%	2	1.0%	5	2.0%	6	0.1%	0	0.0%	0	0.7%	3	0.6%	1	0.7%	2	0.7%	7	0.0%	0
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90

ADU How many adults aged 16 years or older, including yourself, live in your household ?

One	31.0%	310	32.0%	154	30.1%	156	22.8%	74	26.6%	92	43.9%	143	25.1%	124	22.6%	55	50.3%	131	30.1%	272	39.2%	38
Two	48.2%	482	48.4%	233	48.0%	249	53.1%	173	45.3%	157	46.4%	152	52.3%	259	53.3%	131	35.6%	92	48.9%	441	42.0%	41
Three	12.4%	124	12.4%	60	12.4%	64	13.9%	46	17.1%	59	5.8%	19	14.7%	73	14.4%	35	6.1%	16	12.9%	116	7.6%	7
Four	5.3%	53	5.6%	27	5.1%	27	5.1%	17	8.3%	29	2.5%	8	5.5%	27	7.7%	19	2.8%	7	5.4%	48	5.1%	5
Five	0.9%	9	0.8%	4	1.0%	5	1.1%	4	0.8%	3	0.8%	2	0.3%	2	0.8%	2	1.9%	5	0.9%	8	0.7%	1
Six or more	0.6%	6	0.3%	2	0.8%	4	1.0%	3	0.8%	3	0.0%	0	0.6%	3	0.7%	2	0.6%	2	0.7%	6	0.0%	0
(Refused)	1.6%	16	0.5%	2	2.6%	13	3.0%	10	1.1%	4	0.6%	2	1.5%	7	0.6%	1	2.6%	7	1.1%	10	5.4%	5
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90

CHI How many children live in your household, aged 15 years and under ?

None	77.6%	776	79.3%	382	76.0%	394	71.9%	235	64.8%	225	96.9%	317	73.6%	364	73.2%	180	89.5%	232	77.8%	702	75.5%	74
One	8.5%	85	8.8%	42	8.2%	43	9.1%	30	14.5%	50	1.6%	5	9.7%	48	10.8%	27	4.1%	11	8.9%	80	5.4%	5
Two	8.3%	83	8.0%	38	8.5%	44	10.1%	33	13.9%	48	0.6%	2	10.9%	54	9.9%	24	1.8%	5	9.0%	81	2.1%	2
Three	3.0%	30	2.7%	13	3.4%	18	4.7%	15	4.3%	15	0.0%	0	3.6%	18	3.7%	9	1.4%	4	2.2%	20	10.4%	10
Four	0.5%	5	0.2%	1	0.7%	4	0.7%	2	0.7%	2	0.0%	0	0.2%	1	1.5%	4	0.0%	0	0.4%	4	1.2%	1
Five	0.2%	2	0.0%	0	0.3%	2	0.0%	0	0.5%	2	0.0%	0	0.3%	2	0.0%	0	0.0%	0	0.2%	2	0.0%	0
Six or more	0.2%	2	0.5%	2	0.0%	0	0.5%	2	0.2%	1	0.0%	0	0.0%	0	0.3%	1	0.6%	2	0.3%	2	0.0%	0
(Refused)	1.7%	17	0.5%	2	2.8%	14	3.0%	10	1.1%	4	1.0%	3	1.7%	8	0.6%	1	2.6%	7	1.3%	11	5.4%	5
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90

Weighted:

GP Appointments

June 2017

	Total	Male	Female	16-34	35-54	55+	ABC1	C2	DE	Made an appointment to see a doctor at Q01	Not needed to make an appointment at Q01											
HLD Size of household																						
One	28.9%	289	30.5%	147	27.3%	141	21.0%	68	22.4%	78	43.5%	142	22.3%	110	20.6%	51	49.2%	128	27.9%	252	37.5%	37
Two	35.7%	357	36.4%	175	35.1%	182	36.6%	120	25.8%	90	45.3%	148	37.5%	186	36.3%	89	31.8%	82	36.6%	330	27.3%	27
Three	12.9%	129	12.4%	60	13.3%	69	13.5%	44	18.6%	64	6.3%	20	14.3%	71	15.8%	39	7.5%	19	13.3%	120	9.3%	9
Four	14.5%	145	14.4%	69	14.5%	75	18.1%	59	22.4%	78	2.4%	8	17.6%	87	18.2%	45	4.9%	13	15.1%	137	8.2%	8
Five or more (Refused)	6.4%	64	5.8%	28	6.9%	36	7.8%	25	9.6%	33	1.6%	5	6.6%	33	8.5%	21	4.1%	11	5.8%	52	12.4%	12
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90
INT Do you have access to the internet ?																						
Yes	83.0%	830	83.2%	401	82.7%	429	86.2%	282	92.0%	319	70.1%	229	89.9%	445	86.0%	211	66.9%	174	86.9%	784	46.3%	45
No	13.2%	132	12.8%	62	13.6%	71	8.6%	28	6.0%	21	25.5%	83	7.3%	36	10.9%	27	26.7%	69	12.9%	116	16.5%	16
(Don't know)	3.8%	38	3.9%	19	3.7%	19	5.2%	17	2.0%	7	4.3%	14	2.8%	14	3.1%	8	6.4%	17	0.2%	2	37.2%	36
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90
IS2 ISBA region																						
Ulster	2.8%	28	2.9%	14	2.6%	14	2.2%	7	1.8%	6	4.3%	14	2.4%	12	2.7%	7	3.5%	9	2.8%	25	2.7%	3
Scotland	8.4%	84	10.1%	49	6.8%	35	6.3%	21	7.5%	26	11.3%	37	5.6%	28	8.4%	21	13.5%	35	8.3%	75	8.9%	9
North / Borders	6.5%	65	6.6%	32	6.3%	33	7.6%	25	2.8%	10	9.2%	30	5.3%	26	5.0%	12	10.1%	26	6.0%	54	10.7%	10
Lancashire	11.8%	118	12.3%	59	11.3%	58	15.3%	50	10.1%	35	10.0%	33	12.2%	61	11.4%	28	11.2%	29	12.0%	108	9.5%	9
Yorkshire	10.0%	100	9.0%	43	10.9%	57	8.0%	26	8.0%	28	14.0%	46	8.0%	40	8.3%	20	15.2%	40	9.5%	85	14.7%	14
Wales & South West	11.1%	111	9.0%	43	13.0%	67	14.0%	46	10.4%	36	8.8%	29	10.0%	49	13.6%	33	10.8%	28	11.4%	102	8.6%	8
Midlands	14.4%	144	12.4%	60	16.3%	85	13.1%	43	19.7%	68	10.2%	34	13.0%	64	16.7%	41	15.1%	39	14.0%	126	19.0%	19
East England	7.7%	77	8.0%	38	7.5%	39	6.2%	20	5.2%	18	12.0%	39	7.0%	35	7.9%	19	9.0%	23	7.5%	68	9.4%	9
London	18.4%	184	19.6%	95	17.3%	90	19.0%	62	24.0%	83	12.0%	39	25.9%	128	16.1%	40	6.5%	17	19.4%	175	9.9%	10
Southern	9.0%	90	10.1%	49	7.9%	41	8.2%	27	10.5%	37	8.1%	27	10.6%	53	9.9%	24	5.0%	13	9.2%	83	6.6%	6
Weighted base:		1000		482		518		327		347		327		495		245		260		902		98
Sample:		1000		500		500		196		404		400		550		211		239		910		90