

Measuring and Understanding Public Opinion: Rail travel users September 2012

This public opinion data has been collected and analysed by NEMS from a representative sample of UK adults. It contains basic breakdowns by demography, geography and any key interesting market sub-groups.

You are free to use the data, providing you acknowledge/reference the source as "NEMS Market Research, September 2012.

You may also find the following related items of interest:

<http://blog.nemsmr.co.uk/post/Who-should-run-the-nations-railways.aspx>

If you would like to know more about this or anything else research related, please get in touch, we would be happy to help.



	Total	Male	Female	16 to 34	35 to 54	55+	ABC1	C2DE								
Q01 Do you travel by train:																
Daily	1.9%	19	3.2%	15	0.7%	4	2.5%	8	2.4%	8	0.7%	2	3.3%	16	0.5%	3
Almost daily	0.4%	4	0.4%	2	0.3%	2	0.0%	0	0.7%	2	0.5%	2	0.6%	3	0.2%	1
2-3 times a week	5.6%	55	6.4%	30	4.8%	25	9.6%	31	3.8%	13	3.5%	11	8.5%	42	2.8%	14
Once a fortnight	6.6%	65	8.0%	38	5.3%	27	13.7%	44	3.4%	12	2.9%	9	8.7%	43	4.4%	22
Once a month	6.9%	68	9.2%	44	4.7%	24	7.3%	24	8.2%	28	5.0%	16	8.8%	43	5.0%	25
Once every 2-3 months	12.4%	123	12.2%	58	12.6%	65	15.2%	49	11.6%	40	10.4%	34	13.2%	65	11.6%	58
2-3 times a year	15.6%	155	15.9%	76	15.3%	79	16.3%	53	17.1%	59	13.3%	43	15.8%	77	15.5%	77
Less often	9.4%	93	9.0%	43	9.8%	51	5.6%	18	12.2%	42	10.3%	33	9.7%	48	9.2%	46
Never travel by train	41.2%	408	35.7%	169	46.4%	239	29.7%	96	40.7%	139	53.4%	173	31.4%	154	50.9%	254
Weighted base:		989		475		515		323		343		323		490		500
Sample:		1015		495		520		95		471		449		463		552

Mean score: [Very satisfied = 5, Quote satisfied = 4, Neither = 3, Quite dissatisfied = 2, Very dissatisfied = 1]

Q02 How satisfied would you rate your overall travel experiences over the past 2 years? [PR]
Those who travel by train

Very satisfied	35.3%	205	33.2%	101	37.6%	104	34.5%	78	36.7%	75	34.5%	52	34.6%	116	36.2%	89
Quite satisfied	42.6%	248	41.8%	128	43.5%	120	45.7%	104	37.6%	76	44.8%	67	44.9%	151	39.5%	97
Neither satisfied nor unsatisfied	10.2%	59	10.5%	32	9.8%	27	6.6%	15	15.4%	31	8.3%	13	10.4%	35	9.9%	24
Quite dissatisfied	7.9%	46	8.2%	25	7.5%	21	8.4%	19	7.2%	15	8.0%	12	6.4%	21	9.9%	24
Very dissatisfied	3.3%	19	5.7%	17	0.8%	2	4.7%	11	2.4%	5	2.4%	4	3.4%	11	3.2%	8
(Don't know)	0.7%	4	0.6%	2	0.8%	2	0.0%	0	0.6%	1	1.9%	3	0.3%	1	1.3%	3
Mean:		3.99		3.89		4.11		3.97		4.00		4.03		4.01		3.97
Weighted base:		581		305		276		227		203		151		336		246
Sample:		540		275		265		63		271		206		286		254

Mean score: [Definitely Private Enterprise = 2, Definitely the Government = -2]

Q03 Who do you think should be responsible for operating the trains in the UK; private enterprise or the Government? [PR]

Private enterprise - Definitely	30.1%	298	31.1%	148	29.2%	150	35.0%	113	27.9%	96	27.6%	89	30.9%	151	29.4%	147
Possibly	6.1%	60	7.0%	33	5.3%	27	7.1%	23	6.6%	23	4.6%	15	5.9%	29	6.3%	31
Don't know	20.0%	198	10.9%	52	28.4%	146	18.3%	59	18.4%	63	23.2%	75	19.8%	97	20.1%	101
Possibly	2.3%	23	1.9%	9	2.7%	14	2.8%	9	3.0%	10	1.0%	3	2.3%	11	2.3%	12
The Government	41.5%	411	49.1%	233	34.5%	177	36.8%	119	44.1%	151	43.5%	141	41.1%	201	41.9%	210
Mean:		-0.13		-0.19		-0.06		-0.01		-0.19		-0.19		-0.11		-0.14
Weighted base:		989		475		515		323		343		323		490		500
Sample:		1015		495		520		95		471		449		463		552

Mean score: [Definitely Private Enterprise = 2, Definitely the Government = -2]

Q03 Who do you think should be responsible for operating the trains in the UK; private enterprise or the Government? [PR]
Those with an opinion

Private enterprise - Definitely	37.6%	298	34.9%	148	40.8%	150	42.9%	113	34.2%	96	36.0%	89	38.5%	151	36.8%	147
Possibly	7.6%	60	7.9%	33	7.3%	27	8.6%	23	8.1%	23	6.0%	15	7.4%	29	7.8%	31
Don't know	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Possibly	2.9%	23	2.1%	9	3.7%	14	3.5%	9	3.7%	10	1.3%	3	2.9%	11	2.9%	12
The Government	51.9%	411	55.1%	233	48.1%	177	45.0%	119	54.0%	151	56.6%	141	51.2%	201	52.5%	210
Mean:		-0.13		-0.19		-0.06		-0.01		-0.19		-0.19		-0.11		-0.14
Weighted base:		792		423		369		264		280		248		393		399
Sample:		811		427		384		75		387		349		371		440

SEX Sex of respondent

Male	48.0%	475	100.0%	475	0.0%	0	49.7%	160	49.4%	169	44.8%	145	49.3%	241	46.7%	233
Female	52.0%	515	0.0%	0	100.0%	515	50.3%	163	50.6%	173	55.2%	179	50.7%	248	53.3%	266
Weighted base:		989		475		515		323		343		323		490		500
Sample:		1015		495		520		95		471		449		463		552

	Total	Male	Female	16 to 34	35 to 54	55+	ABC1	C2DE								
AGE To ensure we get a representative sample, could I ask how old you are ?																
16 to 24	15.1%	150	15.9%	75	14.4%	74	46.3%	150	0.0%	0	0.0%	0	15.9%	78	14.3%	72
25 to 34	17.5%	173	17.9%	85	17.2%	89	53.7%	173	0.0%	0	0.0%	0	20.7%	101	14.4%	72
35 to 44	18.4%	182	18.9%	90	17.9%	92	0.0%	0	53.0%	182	0.0%	0	18.2%	89	18.6%	93
45 to 54	16.3%	161	16.8%	80	15.8%	81	0.0%	0	47.0%	161	0.0%	0	17.4%	85	15.2%	76
55 to 64	13.1%	129	13.4%	64	12.8%	66	0.0%	0	0.0%	0	40.0%	129	13.0%	64	13.1%	66
65 +	19.6%	194	17.1%	81	21.9%	113	0.0%	0	0.0%	0	60.0%	194	14.8%	72	24.3%	121
Weighted base:		989		475		515		323		343		323		490		500
Sample:		1015		495		520		95		471		449		463		552

SG1 Socio-economic group

AB	19.0%	188	21.4%	102	16.8%	86	18.4%	60	23.4%	80	14.9%	48	38.4%	188	0.0%	0
C1	30.5%	302	29.4%	140	31.5%	162	37.1%	120	27.4%	94	27.2%	88	61.6%	302	0.0%	0
C2	27.7%	274	29.9%	142	25.6%	132	27.4%	88	33.5%	115	21.8%	71	0.0%	0	54.8%	274
DE	22.9%	226	19.3%	92	26.2%	135	17.1%	55	15.8%	54	36.0%	117	0.0%	0	45.2%	226
Weighted base:		989		475		515		323		343		323		490		500
Sample:		1015		495		520		95		471		449		463		552

EMP Which of the following best describes your current employment status ? [PR]

Working full-time (30+ hours a week)	43.8%	433	59.4%	282	29.4%	151	51.6%	167	65.0%	223	13.4%	43	52.1%	255	35.5%	178
Part-time	17.4%	172	6.7%	32	27.2%	140	21.4%	69	22.5%	77	7.9%	25	14.9%	73	19.8%	99
Not working - e.g. full-time student, not looking for work, unemployed (excluding retired / invalid)	13.9%	138	12.0%	57	15.7%	81	25.5%	82	10.6%	36	6.0%	19	12.7%	62	15.2%	76
Not working (retired / invalid)	24.7%	244	21.8%	104	27.4%	141	1.5%	5	1.3%	4	72.8%	235	19.8%	97	29.5%	147
(Refused)	0.2%	2	0.1%	1	0.3%	2	0.0%	0	0.7%	2	0.0%	0	0.5%	2	0.0%	0
Weighted base:		989		475		515		323		343		323		490		500
Sample:		1015		495		520		95		471		449		463		552

IS2 ISBA region

Ulster	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Scotland	8.4%	83	9.3%	44	7.7%	40	9.6%	31	6.9%	24	8.9%	29	6.6%	32	10.2%	51
North / Borders	6.0%	60	5.7%	27	6.3%	32	7.6%	24	5.6%	19	5.0%	16	4.9%	24	7.1%	35
Lancashire	12.2%	121	12.3%	58	12.2%	63	10.5%	34	14.3%	49	11.8%	38	12.2%	60	12.3%	61
Yorkshire	9.8%	97	8.8%	42	10.7%	55	7.5%	24	10.1%	35	11.8%	38	8.5%	41	11.1%	56
Wales & South West	10.9%	107	10.3%	49	11.4%	59	10.4%	34	11.5%	39	10.6%	34	12.3%	60	9.4%	47
Midlands	16.1%	159	15.2%	72	17.0%	87	17.9%	58	15.7%	54	14.8%	48	17.3%	85	15.0%	75
East England	7.2%	72	9.1%	43	5.5%	28	8.2%	27	7.1%	24	6.4%	21	5.9%	29	8.5%	43
London	19.9%	197	20.1%	95	19.7%	101	18.7%	60	20.0%	68	20.9%	68	24.9%	122	14.9%	75
Southern	9.4%	93	9.3%	44	9.5%	49	9.6%	31	8.9%	31	9.8%	32	7.4%	36	11.4%	57
Weighted base:		989		475		515		323		343		323		490		500
Sample:		1015		495		520		95		471		449		463		552

	Total	North (inc. Scotland)	Midlands (inc. Wales)	Southern
Q01 Do you travel by train:				
Daily	1.9% 19	0.4% 1	0.6% 2	4.9% 15
Almost daily	0.4% 4	0.1% 0	0.0% 0	1.1% 3
2-3 times a week	5.6% 55	3.1% 11	4.6% 14	9.5% 30
Once a fortnight	6.6% 65	7.7% 28	4.7% 15	7.1% 23
Once a month	6.9% 68	4.3% 16	8.1% 25	8.6% 27
Once every 2-3 months	12.4% 123	11.1% 40	13.6% 42	12.7% 40
2-3 times a year	15.6% 155	19.1% 69	12.7% 39	14.4% 46
Less often	9.4% 93	8.9% 32	10.5% 33	9.1% 29
Never travel by train	41.2% 408	45.4% 164	45.2% 140	32.7% 104
Weighted base:	989	361	310	318
Sample:	1015	451	310	253

Mean score: [Very satisfied = 5, Quote satisfied = 4, Neither = 3, Quite dissatisfied = 2, Very dissatisfied = 1]

Q02 How satisfied would you rate your overall travel experiences over the past 2 years? [PR]
Those who travel by train

Very satisfied	35.3% 205	40.6% 80	27.6% 47	36.6% 78
Quite satisfied	42.6% 248	39.0% 77	52.8% 90	37.7% 81
Neither satisfied nor unsatisfied	10.2% 59	12.9% 25	6.2% 11	10.8% 23
Quite dissatisfied	7.9% 46	4.9% 10	5.9% 10	12.2% 26
Very dissatisfied	3.3% 19	0.9% 2	7.0% 12	2.7% 6
(Don't know)	0.7% 4	1.8% 4	0.4% 1	0.0% 0
Mean:	3.99	4.16	3.89	3.93
Weighted base:	581	197	170	214
Sample:	540	232	154	153

Mean score: [Definitely Private Enterprise = 2, Definitely the Government = -2]

Q03 Who do you think should be responsible for operating the trains in the UK; private enterprise or the Government? [PR]

Private enterprise - Definitely	30.1% 298	30.2% 109	31.3% 97	29.0% 92
Possibly	6.1% 60	7.4% 27	5.4% 17	5.3% 17
Don't know	20.0% 198	19.1% 69	18.5% 57	22.4% 71
Possibly	2.3% 23	1.6% 6	5.2% 16	0.2% 0
The Government	41.5% 411	41.8% 151	39.6% 122	43.1% 137
Mean:	-0.13	-0.12	-0.10	-0.16
Weighted base:	989	361	310	318
Sample:	1015	451	310	253

Mean score: [Definitely Private Enterprise = 2, Definitely the Government = -2]

Q03 Who do you think should be responsible for operating the trains in the UK; private enterprise or the Government? [PR]
Those with an opinion

Private enterprise - Definitely	37.6% 298	37.3% 109	38.4% 97	37.4% 92
Possibly	7.6% 60	9.1% 27	6.6% 17	6.9% 17
Don't know	0.0% 0	0.0% 0	0.0% 0	0.0% 0
Possibly	2.9% 23	1.9% 6	6.4% 16	0.2% 0
The Government	51.9% 411	51.7% 151	48.5% 122	55.6% 137
Mean:	-0.13	-0.12	-0.10	-0.16
Weighted base:	792	292	252	247
Sample:	811	363	248	199

SEX Sex of respondent

Male	48.0% 475	47.5% 171	47.8% 148	48.8% 155
Female	52.0% 515	52.5% 190	52.2% 162	51.2% 163
Weighted base:	989	361	310	318
Sample:	1015	451	310	253

	Total	North (inc. Scotland)	Midlands (inc. Wales)	Southern
AGE To ensure we get a representative sample, could I ask how old you are ?				
16 to 24	15.1%	150 11.4%	41 20.4%	63 14.2%
25 to 34	17.5%	173 20.0%	72 16.2%	50 16.0%
35 to 44	18.4%	182 18.9%	68 18.7%	58 17.4%
45 to 54	16.3%	161 16.1%	58 15.1%	47 17.5%
55 to 64	13.1%	129 12.4%	45 13.6%	42 13.4%
65 +	19.6%	194 21.1%	76 15.9%	49 21.5%
Weighted base:	989	361	310	318
Sample:	1015	451	310	253

SG1 Socio-economic group

AB	19.0%	188 17.0%	62 20.1%	62 20.2%	64
C1	30.5%	302 26.6%	96 31.4%	97 34.0%	108
C2	27.7%	274 27.3%	99 29.5%	91 26.2%	83
DE	22.9%	226 29.1%	105 19.0%	59 19.6%	62
Weighted base:	989	361	310	318	
Sample:	1015	451	310	253	

EMP Which of the following best describes your current employment status ? [PR]

Working full-time (30+ hours a week)	43.8%	433 44.3%	160 49.0%	152 37.9%	120
Part-time	17.4%	172 17.9%	65 15.1%	47 19.1%	61
Not working - e.g. full-time student, not looking for work, unemployed (excluding retired / invalid)	13.9%	138 11.2%	40 15.4%	48 15.7%	50
Not working (retired / invalid)	24.7%	244 26.2%	94 20.3%	63 27.4%	87
(Refused)	0.2%	2 0.5%	2 0.2%	1 0.0%	0
Weighted base:	989	361	310	318	
Sample:	1015	451	310	253	

IS2 ISBA region

Ulster	0.0%	0 0.0%	0 0.0%	0 0.0%	0
Scotland	8.4%	83 23.1%	83 0.0%	0 0.0%	0
North / Borders	6.0%	60 16.5%	60 0.0%	0 0.0%	0
Lancashire	12.2%	121 33.5%	121 0.0%	0 0.0%	0
Yorkshire	9.8%	97 26.9%	97 0.0%	0 0.0%	0
Wales & South West	10.9%	107 0.0%	0 25.4%	79 8.9%	28
Midlands	16.1%	159 0.0%	0 51.5%	159 0.0%	0
East England	7.2%	72 0.0%	0 23.1%	72 0.0%	0
London	19.9%	197 0.0%	0 0.0%	0 61.8%	197
Southern	9.4%	93 0.0%	0 0.0%	0 29.3%	93
Weighted base:	989	361	310	318	
Sample:	1015	451	310	253	

Omnibus Data Tabulations – Rail Travel Users

	Total	Weekly train users (Q01)	Monthly train users (Q01)	Less often train users (Q01)	Definitely Private ran (Q03)	Definitely Government ran (Q03)	High Freq, V. Satisfied	High Freq, not V. Satisfied	Mod Freq, V. Satisfied	Mod Freq, not V. Satisfied	Low Freq, V. Satisfied	Low Freq, not V. Satisfied												
Q01 Do you travel by train:																								
Daily	1.9%	19	24.1%	19	0.0%	0	0.0%	0	1.7%	5	3.1%	13	14.5%	4	29.4%	15	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Almost daily	0.4%	4	4.8%	4	0.0%	0	0.0%	0	0.0%	0	0.8%	3	0.0%	0	7.5%	4	0.0%	0	0.0%	0	0.0%	0	0.0%	0
2-3 times a week	5.6%	55	71.1%	55	0.0%	0	0.0%	0	9.2%	27	4.6%	19	85.5%	24	63.2%	32	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Once a fortnight	6.6%	65	0.0%	0	25.4%	65	0.0%	0	7.5%	22	5.4%	22	0.0%	0	0.0%	0	36.9%	36	18.5%	29	0.0%	0	0.0%	0
Once a month	6.9%	68	0.0%	0	26.6%	68	0.0%	0	8.1%	24	7.1%	29	0.0%	0	0.0%	0	18.6%	18	31.4%	50	0.0%	0	0.0%	0
Once every 2-3 months	12.4%	123	0.0%	0	48.0%	123	0.0%	0	10.0%	30	13.4%	55	0.0%	0	0.0%	0	44.5%	43	50.1%	80	0.0%	0	0.0%	0
2-3 times a year	15.6%	155	0.0%	0	0.0%	0	62.3%	155	14.6%	43	14.6%	60	0.0%	0	0.0%	0	0.0%	0	0.0%	0	67.6%	55	59.8%	100
Less often	9.4%	93	0.0%	0	0.0%	0	37.7%	93	12.2%	36	7.0%	29	0.0%	0	0.0%	0	0.0%	0	0.0%	0	32.4%	26	40.2%	67
Never travel by train	41.2%	408	0.0%	0	0.0%	0	0.0%	0	36.8%	110	43.9%	180	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Weighted base:		989		78		256		248		298		411		28		50		96		159		81		167
Sample:		1015		54		218		268		293		439		23		31		83		135		89		179

Mean score: [Very satisfied = 5, Quote satisfied = 4, Neither = 3, Quite dissatisfied = 2, Very dissatisfied = 1]

Q02 How satisfied would you rate your overall travel experiences over the past 2 years? [PR]

Those who travel by train

Very satisfied	35.3%	205	35.4%	28	37.6%	96	32.8%	81	39.4%	74	27.5%	63	100.0%	28	0.0%	0	100.0%	96	0.0%	0	100.0%	81	0.0%	0
Quite satisfied	42.6%	248	36.8%	29	41.5%	106	45.6%	113	39.2%	74	44.1%	102	0.0%	0	57.0%	29	0.0%	0	66.6%	106	0.0%	0	67.8%	113
Neither satisfied nor unsatisfied	10.2%	59	9.8%	8	9.8%	25	10.7%	26	11.0%	21	10.3%	24	0.0%	0	15.2%	8	0.0%	0	15.7%	25	0.0%	0	15.9%	26
Quite dissatisfied	7.9%	46	16.8%	13	5.8%	15	7.3%	18	7.4%	14	11.4%	26	0.0%	0	26.0%	13	0.0%	0	9.3%	15	0.0%	0	10.8%	18
Very dissatisfied	3.3%	19	1.2%	1	5.2%	13	2.0%	5	2.4%	5	5.7%	13	0.0%	0	1.8%	1	0.0%	0	8.4%	13	0.0%	0	3.0%	5
(Don't know)	0.7%	4	0.0%	0	0.0%	0	1.7%	4	0.5%	1	1.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	2.5%	4
Mean:		3.99		3.89		4.01		4.02		4.06		3.77		5.00		3.27		5.00		3.41		5.00		3.52
Weighted base:		581		78		256		248		188		230		28		50		96		159		81		167
Sample:		540		54		218		268		157		239		23		31		83		135		89		179

Mean score: [Definitely Private Enterprise = 2, Definitely the Government = -2]

Q03 Who do you think should be responsible for operating the trains in the UK; private enterprise or the Government? [PR]

Private enterprise - Definitely	30.1%	298	41.4%	32	30.0%	77	32.1%	80	100.0%	298	0.0%	0	43.6%	12	40.2%	20	32.7%	31	28.3%	45	37.9%	31	29.3%	49
Possibly	6.1%	60	5.1%	4	5.4%	14	9.6%	24	0.0%	0	0.0%	0	11.4%	3	1.6%	1	10.2%	10	2.6%	4	14.9%	12	7.1%	12
Don't know	20.0%	198	8.8%	7	19.5%	50	18.0%	45	0.0%	0	0.0%	0	11.3%	3	7.5%	4	25.9%	25	15.7%	25	11.8%	10	21.0%	35
Possibly	2.3%	23	0.0%	0	3.3%	8	4.5%	11	0.0%	0	0.0%	0	0.0%	0	0.0%	0	2.6%	2	3.7%	6	2.8%	2	5.3%	9
The Government	41.5%	411	44.7%	35	41.8%	107	35.8%	89	0.0%	0	100.0%	411	33.7%	9	50.8%	26	28.7%	28	49.7%	79	32.6%	27	37.3%	62
Mean:		-0.13		-0.02		-0.14		-0.03		1.00		-1.00		0.15		-0.11		0.09		-0.26		0.10		-0.10
Weighted base:		989		78		256		248		298		411		28		50		96		159		81		167
Sample:		1015		54		218		268		293		439		23		31		83		135		89		179

Omnibus Data Tabulations – Rail Travel Users

	Total	Weekly train users (Q01)	Monthly train users (Q01)	Less often train users (Q01)	Definitely Private ran (Q03)	Definitely Government ran (Q03)	High Freq, V. Satisfied	High Freq, not V. Satisfied	Mod Freq, V. Satisfied	Mod Freq, not V. Satisfied	Low Freq, V. Satisfied	Low Freq, not V. Satisfied
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Mean score: [Definitely Private Enterprise = 2, Definitely the Government = -2]

Q03 Who do you think should be responsible for operating the trains in the UK; private enterprise or the Government? [PR]

Those with an opinion

Private enterprise - Definitely	37.6%	298	45.4%	32	37.2%	77	39.2%	80	100.0%	298	0.0%	0	49.1%	12	43.4%	20	44.2%	31	33.6%	45	43.0%	31	37.1%	49
Possibly	7.6%	60	5.6%	4	6.7%	14	11.8%	24	0.0%	0	0.0%	0	12.8%	3	1.7%	1	13.7%	10	3.1%	4	16.9%	12	8.9%	12
Don't know	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Possibly	2.9%	23	0.0%	0	4.1%	8	5.4%	11	0.0%	0	0.0%	0	0.0%	0	0.0%	0	3.5%	2	4.4%	6	3.1%	2	6.7%	9
The Government	51.9%	411	49.1%	35	51.9%	107	43.6%	89	0.0%	0	100.0%	411	38.0%	9	54.9%	26	38.7%	28	59.0%	79	37.0%	27	47.2%	62
Mean:		-0.13		-0.02		-0.14		-0.03		1.00		-1.00		0.15		-0.11		0.09		-0.26		0.10		-0.10
Weighted base:		792		71		206		203		298		411		24		47		71		134		72		132
Sample:		811		47		179		221		293		439		19		28		68		111		77		144

SEX Sex of respondent

Male	48.0%	475	61.0%	47	54.6%	139	47.8%	118	49.5%	148	56.8%	233	50.7%	14	66.6%	33	46.8%	45	59.2%	94	51.9%	42	45.7%	76
Female	52.0%	515	39.0%	30	45.4%	116	52.2%	130	50.5%	150	43.2%	177	49.3%	14	33.4%	17	53.2%	51	40.8%	65	48.1%	39	54.3%	90
Weighted base:		989		78		256		248		298		411		28		50		96		159		81		167
Sample:		1015		54		218		268		293		439		23		31		83		135		89		179

AGE To ensure we get a representative sample, could I ask how old you are ?

16 to 24	15.1%	150	24.6%	19	34.2%	87	6.2%	15	13.2%	39	14.6%	60	35.6%	10	18.6%	9	33.3%	32	34.7%	55	5.6%	5	6.5%	11
25 to 34	17.5%	173	25.8%	20	11.6%	30	22.4%	56	24.7%	74	14.3%	59	0.0%	0	39.9%	20	17.2%	17	8.3%	13	19.1%	16	24.1%	40
35 to 44	18.4%	182	17.5%	14	15.8%	40	22.0%	55	14.6%	44	19.2%	79	17.3%	5	17.7%	9	14.5%	14	16.5%	26	26.9%	22	19.6%	33
45 to 54	16.3%	161	12.7%	10	15.4%	39	18.5%	46	17.4%	52	17.6%	72	16.1%	4	10.8%	5	15.6%	15	15.2%	24	18.1%	15	18.7%	31
55 to 64	13.1%	129	12.7%	10	11.2%	29	14.7%	36	13.2%	39	14.5%	59	23.3%	6	6.9%	3	9.8%	9	12.1%	19	17.5%	14	13.3%	22
65 +	19.6%	194	6.7%	5	11.9%	30	16.2%	40	16.8%	50	19.7%	81	7.7%	2	6.2%	3	9.6%	9	13.2%	21	12.9%	10	17.9%	30
Weighted base:		989		78		256		248		298		411		28		50		96		159		81		167
Sample:		1015		54		218		268		293		439		23		31		83		135		89		179

SG1 Socio-economic group

AB	19.0%	188	34.2%	27	22.8%	58	18.9%	47	22.8%	68	17.8%	73	38.6%	11	31.9%	16	19.2%	18	24.9%	40	22.5%	18	17.1%	29
C1	30.5%	302	43.5%	34	36.1%	92	31.4%	78	27.9%	83	31.1%	128	43.9%	12	43.2%	22	38.4%	37	34.7%	55	24.3%	20	34.9%	58
C2	27.7%	274	12.1%	9	30.0%	77	26.6%	66	29.1%	87	29.6%	122	10.2%	3	13.2%	7	26.2%	25	32.3%	52	26.5%	22	26.6%	44
DE	22.9%	226	10.1%	8	11.1%	28	23.1%	57	20.2%	60	21.5%	88	7.3%	2	11.7%	6	16.2%	16	8.0%	13	26.7%	22	21.4%	36
Weighted base:		989		78		256		248		298		411		28		50		96		159		81		167
Sample:		1015		54		218		268		293		439		23		31		83		135		89		179

Omnibus Data Tabulations – Rail Travel Users

	Total	Weekly train users (Q01)		Monthly train users (Q01)		Less often train users (Q01)		Definitely Private ran (Q03)		Definitely Government ran (Q03)		High Freq, V. Satisfied		High Freq, not V. Satisfied		Mod Freq, V. Satisfied		Mod Freq, not V. Satisfied		Low Freq, V. Satisfied		Low Freq, not V. Satisfied		
EMP Which of the following best describes your current employment status ? [PR]																								
Working full-time (30+ hours a week)	43.8%	433	63.1%	49	44.5%	114	41.7%	103	43.9%	131	47.6%	196	51.9%	14	69.2%	35	42.3%	41	45.8%	73	40.2%	33	42.4%	71
Part-time	17.4%	172	9.8%	8	22.6%	58	18.5%	46	15.3%	45	16.5%	68	6.5%	2	11.6%	6	38.8%	37	12.9%	21	20.2%	16	17.6%	29
Not working - e.g. full-time student, not looking for work, unemployed (excluding retired / invalid)	13.9%	138	14.1%	11	17.0%	44	15.0%	37	16.5%	49	10.0%	41	25.3%	7	8.0%	4	7.2%	7	22.9%	37	21.1%	17	12.1%	20
Not working (retired / invalid)	24.7%	244	13.0%	10	15.5%	40	24.2%	60	24.1%	72	25.7%	105	16.3%	4	11.2%	6	11.7%	11	17.8%	28	18.6%	15	27.0%	45
(Refused)	0.2%	2	0.0%	0	0.4%	1	0.6%	1	0.2%	1	0.2%	1	0.0%	0	0.0%	0	0.0%	0	0.6%	1	0.0%	0	0.9%	1
Weighted base:		989		78		256		248		298		411		28		50		96		159		81		167
Sample:		1015		54		218		268		293		439		23		31		83		135		89		179
IS2 ISBA region																								
Ulster	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Scotland	8.4%	83	2.8%	2	4.8%	12	10.6%	26	5.8%	17	11.4%	47	1.3%	0	3.6%	2	5.1%	5	4.7%	7	12.9%	11	9.5%	16
North / Borders	6.0%	60	0.8%	1	5.4%	14	8.7%	22	7.6%	23	5.4%	22	0.0%	0	1.3%	1	10.9%	11	2.0%	3	6.5%	5	9.8%	16
Lancashire	12.2%	121	8.6%	7	12.5%	32	12.4%	31	12.0%	36	11.9%	49	4.6%	1	10.8%	5	10.7%	10	13.5%	22	17.4%	14	9.9%	17
Yorkshire	9.8%	97	4.1%	3	10.0%	26	9.0%	22	11.2%	34	8.0%	33	9.5%	3	1.2%	1	15.1%	15	6.9%	11	6.7%	5	10.1%	17
Wales & South West	10.9%	107	4.0%	3	13.8%	35	9.8%	24	10.9%	32	11.7%	48	5.8%	2	3.0%	1	5.3%	5	18.9%	30	12.3%	10	8.5%	14
Midlands	16.1%	159	10.4%	8	13.7%	35	18.6%	46	18.8%	56	14.1%	58	11.6%	3	9.7%	5	8.9%	9	16.6%	27	19.6%	16	18.1%	30
East England	7.2%	72	8.3%	6	7.1%	18	4.6%	11	6.5%	19	6.8%	28	13.8%	4	5.3%	3	2.5%	2	9.9%	16	2.8%	2	5.4%	9
London	19.9%	197	50.6%	39	22.2%	57	17.9%	44	19.2%	57	20.3%	83	50.6%	14	50.6%	25	26.8%	26	19.4%	31	16.4%	13	18.7%	31
Southern	9.4%	93	10.3%	8	10.6%	27	8.4%	21	8.0%	24	10.3%	42	2.8%	1	14.5%	7	14.7%	14	8.0%	13	5.3%	4	10.0%	17
Weighted base:		989		78		256		248		298		411		28		50		96		159		81		167
Sample:		1015		54		218		268		293		439		23		31		83		135		89		179